

US Federal Government Agency

Introduction

This case study of a Federal Government is based on a January 2018 survey of Agari customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

"Agari facilitated compliance with BOD-18-01 across the enterprise. It has stopped many phishing emails pretending to be from the government and provided us with great threat information. Agari has been easy to use and their customer success staff have been incredibly helpful."

Challenges

The primary business challenge that led this government agency to evaluate and ultimately select Agari Brand Protection was the need to prevent cybercriminals from phishing customers using their domains to commit fraud.

Use Case

The key features and functionalities of Agari the government agency finds most valuable include:

- DMARC, SPF, DKIM Email Authentication Policy Management
- Third-Party Email Sender Discovery, Management, and Governance
- Visibility, Forensics, and Threat Intelligence

Before selecting Agari they also considered an in-house solution and evaluated Proofpoint (Return Path).

ORGANIZATION PROFILE

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:

Federal

Industry:

Government

Results

The surveyed government rates the following capabilities of Agari Brand Protection:

- Achievement of authentication goals: Significantly better than the competition
- Ease of use: Significantly better than the competition
- Reporting and forensics: Better than the competition
- Third-party sender management: Better than the competition
DMARC expertise: Better than the competition

The government agency has realized the following benefits as a result of implementing Agari Brand Protection and achieving DMARC Reject:

- Identification of areas where their domains are non-compliant with government required security settings
- Detection and management new third-party email senders for their domains
- Prevention of phishing on domains
- Increased trust and protected value of brand
- Improved email governance for email senders, preventing shadow IT



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