

Australian Federal Government

Introduction

This case study of a federal government is based on a January 2018 survey of Agari customers by TechValidate, a third-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

“Agari Customer Protect has proved valuable in securing the organization’s email and protecting our customers. The main business outcome of deploying Agari is customer trust, through a reduction in phishing email using our domain names.”

Challenges

The business challenge that led the organization to evaluate and ultimately select Agari Customer Protect was the need to prevent cybercriminals from phishing customers using their domains to commit fraud.

Use Case

The key features and functionalities of Agari that the Government department finds most valuable include:

- Third-Party Email Sender Discovery, Management & Governance
- Visibility, Forensics & Threat Intelligence

Before selecting Agari the organization also evaluated using an in-house solution.

Results

The organization rates the following Agari Customer Protect capabilities better than the competition:

- Achievement of authentication goals
- Ease of use
- Reporting & forensics
- Third-party sender management
- DMARC expertise

The government department has realized the following benefits as a result of implementing Agari Customer Protect and achieving DMARC Reject:

- Prevention of phishing on domains
- Increased trust & protected value of brand
- Protection against new phishing attacks using look-alike domains
- Email governance, compliance and prevention of shadow IT

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
Federal

Industry:
Government

About Agari

Agari, a leading cybersecurity company, is trusted by leading Fortune 1000 companies to protect their enterprise, partners and customers from advanced email phishing attacks.

Learn More:

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